1 Croatia Airlines - Network & Revenue Management

To: Croatia Airlines Selling Offices, Selling Agents & GSA Date: 12DEC2022 Subject: Amendments to OU NAME CHANGE POLICY

- in accordance with the currency change in Croatia with effective date

1 January 2023 please find below HRK amounts converted to EUR

- the fixed conversion rate is 1 EUR = 7,53450 HRK
- all terms/procedures remain the same

Name change:

Charge 20€ for name change. For PNRs containing segments for travel only within Croatia charge €15 (VAT should not be collected).

In case ticket will be refunded, name change fee remains non-refundable. After ticketing:

Charge applies for all OU tickets issued for transportation wholly within Croatia

FARE TYPE EASY OPTI FLEX BWISE BUSY GROUPS REWARD ID/AD/ZED IT/NEGO/SEAMEN

Name update € 13 € 7 FREE FREE FREE FREE waiver required

waiver required waiver required

Name change € +1-866-568-3047 FREE € 7 not allowed

not allowed waiver required

VAT must not be added to the charge.

2 Croatia Airlines - Network & Revenue Management

Charge applies for all OU tickets if the itinerary contains at least one international sector

FARE TYPE EASY OPTI FLEX BWISE BUSY GROUPS REWARD ID/AD/ZED IT/NEGO/SEAMEN

Name update € 70 € 40 FREE FREE FREE FREE waiver required

waiver required waiver required

Name change € +1-866-568-3047 FREE € 40 not allowed

not allowed waiver required

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